

William Alemaghides  
16 River Heights Drive  
Smithtown, NY 11787

Callahan Construction, inc.  
777 Meadow Road  
Smithtown, NY 11787

November 29, 2009

Dear Mike,

I wanted to formally thank both you and your crew for the impeccable job you did with the extension on my house. Since we bought the house, my wife and I have done many projects, including a dormer three years ago. I sincerely wish that we had found you sooner, for that job. We general contracted it ourselves, and although we probably saved money, we decided this time around, to hire an outfit that would handle everything - soup to nuts.

We interviewed many contractors, and in the end went with you because you did such a great job at my father's place with windows and siding last year. Your price was fair, and in most cases, less than average. I am not typically the demanding perfectionist, and sometimes get taken advantage of as a result. For this project, I promised myself that I would be assertive, and even a potential pain in the neck if the job was not being done right. As you know, building a soundproofed music room needed to be done a very specific way. I needed to carefully do my thing, and you were great about working with me on it, without pressure. To my amazement, not once did I even get mildly upset about anything during the entire project. The job was done quickly, professionally, and for a reasonable price. Every single time I called you with a question or suggestion, you either answered, or immediately returned my call. Every day that the guys left for the day, they left it spic and span. I never felt like another job was more important than mine. Every person that set foot on my property from the framers to the finishing guys were absolutely respectful and talented. I know because I saw how other trades that I previously hired operated. Please let all of them know for me.

As a small business owner, I know the importance of integrity. It must be earned over time. I also know that too few of my customers call to say thanks, but call when they have a problem with something. Well, my wife and I could not be any happier with the finished product. Every time I drive up to my house, I find myself smiling. Please know that if we ever need work done, Callahan Construction will be doing it, and we will refer you to all of our family and friends. Thanks again.

Sincerely,



William Alemaghides, Jr.